Installation steps

WARNING: Install multiple versions of the IMET Offline Tool is possible but highly discouraged. If you want to have multiple versions, please consider that is it NOT possible to run multiple instances at the same time. Before starting an instance of IMET Offline Tool you must close properly any running instance (using the "Close" button in the interface). If you're not sure if an instance is running in background or not, you have to reboot your PC.

If you are installing IMET Offline Tool for the first time:

1 - run IMETOfflineTool_setup.exe to install the tool in the default folder

```
/Documents/IMETOfflineTool
```

please check that you have the rights to run executables from this folder or change it to a different folder where you have the right grants

2 - Once the installation is finished the program should start automatically. If not, see the "known issues" section here below

If you are installing a newer version:

1 - backup existing encoded IMET forms
2 - close properly the IMET Offline Tool (using the "Close" button in the interface)
3 - uninnstall the older version of the IMET Offline Tool
4 - remove all remaining folders of IMET Offline Tool, if you receive an error that prevent the folder to be removed, restart your PC and delete again the folder/s
5 - run IMETOfflineTool_setup.exe to install the new version in the default folder

```
/Documents/IMETOfflineTool
```

please check that you have the rights to run executables from this folder or change it to a different folder where you have the right grants

2 - Once the installation is finished the program should start automatically. If not, see the "known issues" section here below

Known Issues

1) missing libraries (dll)

Depending on the windows version you might see an error saying that
some windows libraries are missing (vcruntime140.dll)
The libraries are already included in the installer but if the problem
still persist install one of the two following library packages depending
on your operating system:

* 32b >> vc_redist.x86.exe
* 64b >> vc_redist.x64.exe

You will found these two installer in your installation directory ../IMETOfflineTool/dll

2) permissions

if the software runs but you can't see the main interface but only php
eror log, most likely the folder where the software has been installed has not
the rights to run executables.
Uninstall the program and install it in a folder where you have the grants

eg:

/Documents
/User/UserName
...